



# 2013 Member Survey

## San Francisco Bay Area Collaborative Research Network

A partnership of community clinicians, practices and UCSF

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### Background of the Network

- SF Bay CRN is UCSF's primary health care practice-based research network.
- Our mission is to *facilitate mutually beneficial partnerships between UCSF and community-based clinics that address the health needs of diverse communities.*

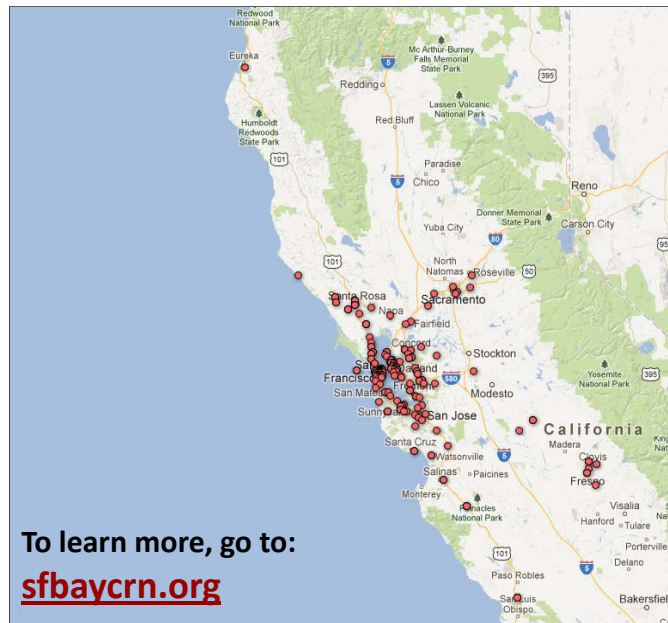
### 2013 Survey Summary

- Growing, multidisciplinary network
- Expertise in the care of diverse patient populations
- Increasing use of electronic health records
- Increasingly engaged in quality improvement and practice-based research

### Increasing EHR Use

- 81% use an Electronic Health Record
- Of those with an EHR, approximately half use them to:
  - Define patient panels
  - Generate disease-based registries
  - Provide feedback about quality of care
  - Provide outreach to patients
- Less than half use EHR's to communicate with specialists

### Network Members by Zip Code



### Diverse Clinicians and Researchers

- **687 Respondents (of 2000 surveyed)**
- **Types of Settings**
  - 44% Community health centers or other public health practices
  - 22% University based practice
  - 15% Private practice
  - 4% VA/military practice
- **Professional Disciplines of Respondents**
  - 72% Medicine
  - 10% Pharmacy
  - 9% Nursing
  - 2% Dentistry
- **Professional Activities of Respondents**
  - 82% Direct Patient Care
  - 47% Clinical Teaching
  - 38% Management or Administration
  - 21% Clinical Research

### Diverse Patients

- African Americans, Asian/Pacific Islanders, Latinos, and Whites individually make up more than 10% of the patient population served by more than 50% of respondents
- Limited English Proficiency patients make up more than 10% of the patient population served by more than 50% of respondents
- Two thirds of respondents reported using interpreters to assist in the care of patients within the last 2 weeks